

Service Learning Student Questionnaire Summary 261 Surveys for All Courses in 2014-2015

Student completed EXACT hours needed for course	Student completed LESS hours than needed for course	Student completed MORE hours than needed for course
59%	2%	37%

Question 1. Which of the following communication skills did you use at your agency?

Speaking	Reading	Writing	Listening
80%	35%	34%	77%

2. Do you feel you improved any of the above communication skills by participating in the service project/activity?

	Very Much	Somewhat	Not at All	No Response
Speaking	54%	42%	2%	1%
Reading	24%	40%	26%	10%
Writing	17%	29%	40%	14%
Listening	58%	37%	3%	1%

3. Did you find yourself in situations where you had to deal with diversity while doing service?

Yes	No	No Response
85%	8%	7%

4. Do you feel that you gained a greater appreciation of diversity as a result of participation in activities/programs?

Very Much	Somewhat	Not at All	No Response
72%	21%	2%	4%

5. Which of the following problem-solving skills were you able to use in your service project?

	Very Much	Somewhat	Not at All	Not Applicable	No Response
a. Recognize and Understand problem	56%	33%	2%	9%	1%
b. Choose appropriate strategy	64%	29%	2%	5%	0%
c. Correctly apply strategy	61%	27%	2%	9%	1%

6. Did you gain skills that you can apply to your future career?

Very Much	Somewhat	Not at All
63%	28%	9%

8. Do you feel you made a significant contribution to your community?

Very Much	Somewhat	Not at All
62%	36%	1%

9. Did you think about your service beyond the time you spent at your service site?

Very Much	Somewhat	Not at All
53%	43%	4%

10. Do you believe your contribution had an impact on other individuals' lives?

Very Much	Somew	Not at All
63%	35%	2%

11. Did your service-learning experience clarify, change or reinforce your career or educational plans?

Helped Clarify	Helped Change	Helped Reinforce	None
40%	13%	62%	12%

12. Did you think your service project helped you in better understanding your classwork or lectures?

Yes	No	No Response
69%	18%	13%

Please check off any/all skills that you believe you gained as a result of your volunteer/service experience:

Skill	% Responses
Verbal	95%
Social Skills	75%
Teamwork	69%
Taking Initiative	58%
Organizing Tasks	56%
Taking Personal Responsibility	48%
Self-Management	45%
Problem Solving	43%
Decision Making	40%
Public Speaking	39%
Dealing with Complaints	35%
Goal Setting	30%
Enforcing Rules	28%
Defining Problems	23%
Writing	15%
Estimating (anything)	11%
Any Math Skills	8%
Computer	3%