

Service Learning Student Questionnaire Summary

All Courses in 2018-2019

Total # of Surveys

247

Student completed EXACT hours needed for course	Student completed LESS hours than needed for course	Student completed MORE hours than needed for course
56%	2%	42%

Question 1. Which of the following communication skills did you use at your agency?

Speaking	Reading	Writing	Listening
92%	46%	32%	95%

2. Do you feel you improved any of the above communication skills by participating in the service project/activity?

	Very Much	Somewhat	Not at All	No Response
Speaking	58%	33%	5%	4%
Reading	26%	30%	24%	20%
Writing	26%	27%	24%	23%
Listening	59%	36%	2%	3%

3. Did you find yourself in situations where you had to deal with diversity while doing service?

Yes	No	No Response
94%	4%	1%

4. Do you feel that you gained a greater appreciation of diversity as a result of participation in activities/programs?

Very Much	Somewhat	Not at All	No Response
70%	28%	2%	0%

5. Which of the following problem-solving skills were you able to use in your service project?

	Very Much	Somewhat	Not at All	N/A	No Response
a. Recognize and Understand problem	53%	37%	3%	8%	0%
b. Choose appropriate strategy	56%	33%	2%	9%	0%
c. Correctly apply strategy	70%	24%	1%	5%	0%

6. Did you gain skills that you can apply to your future career?

Very Much	Somewhat	Not at All	No Response
66%	28%	4%	2%

8. Do you feel you made a significant contribution to your community?

Very Much	Somewhat	Not at All
56%	41%	3%

9. Did you think about your service beyond the time you spent at your service site?

Very Much	Somewhat	Not at All
50%	45%	5%

10. Do you believe your contribution had an impact on other individuals' lives?

Very Much	Somewhat	Not at All
57%	41%	2%

11. Did your service-learning experience clarify, change or reinforce your career or educational plans?

Helped Clarify	Helped Change	Helped Reinforce	None
44%	8%	41%	6%

12. Did you think your service project helped you in better understanding your classwork or lectures?

Yes	No	No Response
70%	11%	19%

Please check off any/all skills that you believe you gained as a result of your volunteer/service experience:

Skill	%
Verbal	77%
Social Skills	77%
Teamwork	75%
Organizing Tasks	58%
Taking Initiative	57%
Problem Solving	53%
Self-Management	52%
Decision Making	52%
Public Speaking	51%
Taking Personal Responsibility	49%
Defining Problems	37%
Enforcing Rules	36%
Goal Setting	33%
Dealing with Complaints	31%
Writing	20%
Computer	15%
Estimating (anything)	10%
Any Math Skills	7%

The following questions are optional and are only used to help us improve our programs and services.

Gender Identity	
Male	24%
Female	58%
Trans Male	0%
Trans Female	0%
Gender Non-Conforming	0%
Different Identity	0%
Heterosexual/Straight	2%
Gay/Lesbian	2%

Ethnic Identity	
Caucasian/European	13%
Caucasian/Armenian	15%
Asian Pacific Islander	23%
Black/African American	3%
Latino/Hispanic	23%
Native American	1%
Multi Ethnic	4%

Group Identity	
First Generation	38%
Veteran	1%
Both Parents Born in U.S.	15%
Single Parent	3%
Former Foster Youth	1%
Parent	3%
AB 540/Undocumented	3%
Disabled Student	2%